Chegg

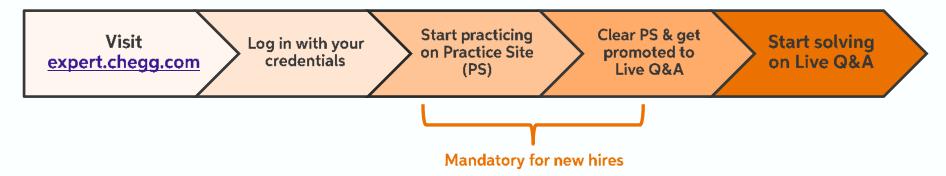
Q&A Authoring Guidelines

January 2025

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Your Journey



Your Chegg Q&A journey starts the day you get your Q&A authoring privileges.

Practice Site (PS): To enhance the authoring experience for newly hired experts, we have introduced the Practice Site on the Q&A dashboard

- The Practice Site feature is mandatory only for newly hired experts. There are no changes in the Q&A dashboard for existing experts.
- You will be **paid** for all the valid solutions submitted in passed attempt on the Practice Site.

Practice Site

Promotion Criteria for Live Q&A

| Particulars | Criteria |
|--------------------------|----------|
| Solution count | 3 |
| Average QC score | >= 4.5 |
| Skip limit (per attempt) | 100 |

Follow these steps to start your journey as an expert:

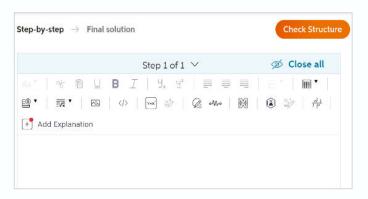
- 1. Go to expert.chegg.com.
- 2. Sign in with your credentials.
- 3. You will be redirected to the home page.
- 4. Go through all the training videos and finish the mandatory training.
- 5. Click on 'Start practicing'.
- 6. Surface through the questions, start typing your solution, and provide a step-by-step detailed explanation. Please note that you can **skip a maximum of 100 questions per attempt** If you try to skip more than that, your attempt will be marked as unsuccessful.
- 7. Once you fulfill the above-mentioned criteria i.e., submitting at least 3 solutions with an Avg QC score of >=4.5, you'll receive access to the Live Q&A within 4 days.
- 8. You will be **paid** for all the valid solutions submitted in passed attempts on the Practice Site. Payments will be made as per the terms and conditions.
- 9. No payment will be made for questions solved in the failed attempt(s).



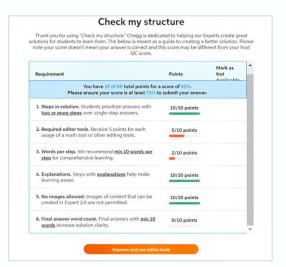
Check My Structure (CMS)

Check My Structure serves as a 24/7 guide to help author better-structured solutions.

The 'Check My Structure' feature on the authoring platform can be used by clicking the 'Check Structure' button; it is always available while you create your solution.

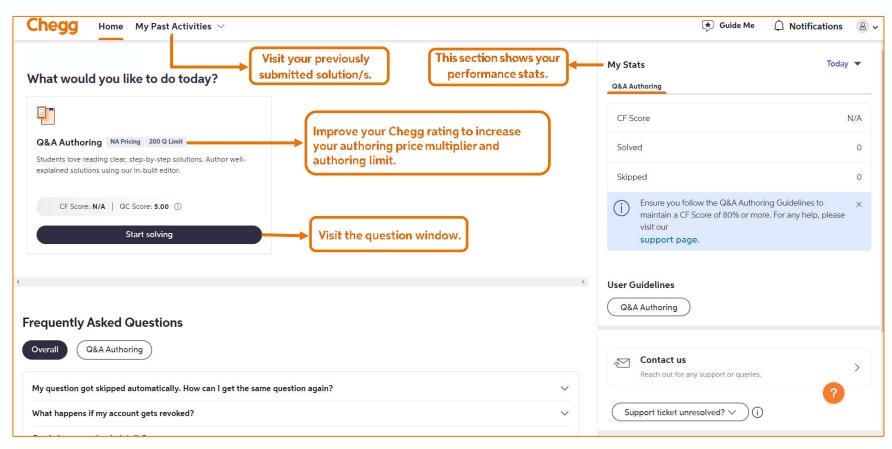


When you click the 'Submit your solution' button, a popup with structuring recommendations will also appear as shown below:



Note: You must achieve at least a 75% Check My Structure (CMS) score.

Your Live Q&A Dashboard

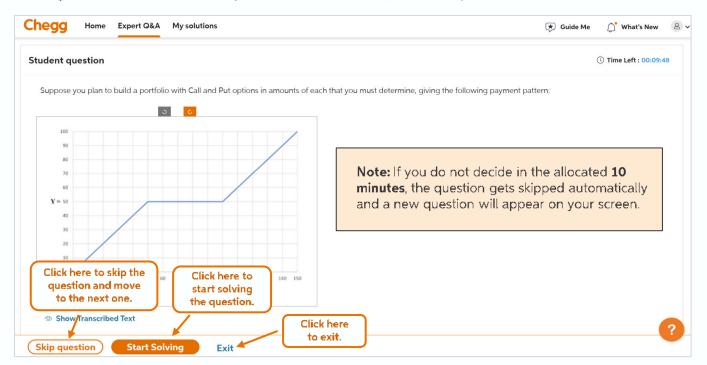


Question Window

Click on Start solving

to take you to the question.

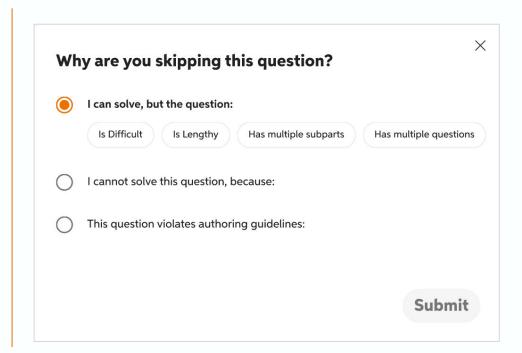
You get 10 minutes to decide if you want to solve or skip/exit the question.



How to Skip Questions?

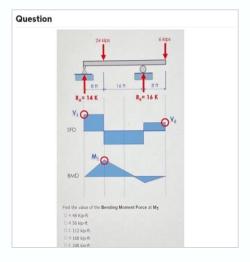
You can skip a question whenever you want, provided you select the correct skip reason. You can choose the reason from the list below:

- "I can solve, but the question..." Choose whether the question is difficult, lengthy, has multiple subparts, or has multiple questions.
- "I cannot solve this question, because..." Choose whether the question is blurred, incomplete, requires external tools, does not belong to your subject, or you do not know the solution.
- "This question violates authoring guidelines." -Choose whether the question belongs to an exam/ test/quiz, has a copyright/external URL, requires lab work, is spam, or has points/ marks/ grades.



How to attempt?

Multiple Choice Questions (MCQs): Provide the correct option, and a detailed explanation of why that option is correct and why the remaining aren't. Example:



Solution approach: A detailed explanation for each option, i.e., which option is correct, why, and the reasoning for the incorrect options.

Multiple Questions: Solve all the questions, **unless** the student has asked for a specific question to be solved. Example:

Questions

- 1.) What is respiratory system?
- 2.) How do plants make food?
- 3.) Explain diversity in living organisms.
- 4.) What are communicable diseases and how to control them?

Solution approach: Solve all the questions (as the student didn't specify which one among the 4 needs to be solved).

How to attempt?

Questions with sub-parts: Solve all parts of multiple sub-part questions unless the student has specified to solve only certain sub-part/s. Example:

Write the MATLAB CODES for questions (1-5) and show the output, this problem must be solved in matlab. Only solve in MATLAB AND PROVIDE THE OUTPUT SCREENSHOTS

A digital communication link carries binary-coded words representing samples of an input signal-

 $x_a(t) = \cos(2000 \pi t) + 3\cos(5000 \pi t) + 5\cos(9000 \pi t)$

The link is operated at 24,000bits/second and each input signal is quantized into 4096 different voltage levels.

- 1) What is the Nyquist rate for this signal?
- 2) What is the sampling rate, sampling interval, folding frequency for this signal?
- 3) What is the discrete-time signal obtained after sampling? (Find out the simplest form)
- <u>A</u> Determine whether the discrete signal is periodic or not. Compute the fundamental period if the signal is periodic.
- $\underline{\mathfrak{H}}$ What is the analog signal $\underline{y}\underline{\mathfrak{g}}(t)$ that we can reconstruct from the samples if we use ideal interpolation?

Solution approach: Solve all the sub-parts of the question. Add the solution of all the sub-parts in your Final Solution section.

Questions in non-English language: Solve only when you know the language. If you are unable to understand or translate the language, skip the question under "I can't solve this question because: >Question is incomplete" and ask the student to upload the question in English.

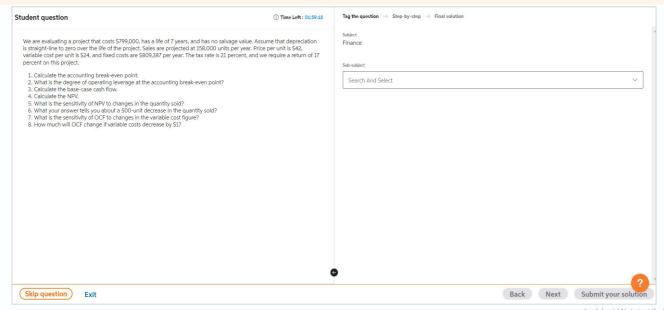
Example:

- 二, 用"的","得"或"地"天空:
 - 1. 我朋友把我房间扫()真干净。
 - 2. 桌子上()书不是我的书。
 - 3. 她绣花绣()非常漂亮。
 - 4. 她开心 () 说笑。
 - 5. 清清 () 河水不断的流着。

Solution approach: Solve only when you know the language and submit the solution in English Language only.

Solution Window

- · Click on the 'Start Solving' button on the question window. It will take you to the solution window. On the left, you will see the question, and on the right, you will see the solution window.
- You have exactly 120 minutes to solve the question. If you need an extra 30 minutes, take advantage of the bonus time that will be offered at 110 minutes into the 120-minute session. If the whole solution is not provided within the allocated 120 minutes, the question gets skipped immediately. Compensation is not provided for such solutions.
- In case you encounter difficulty while solving a question, you always have the option to skip it and proceed further.



The solution flow is divided into three main steps:—

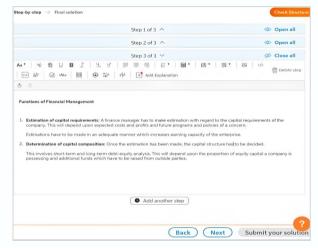
1. Tagging

- · Select the sub-subject and the topic.
- Click 'Next' for step-by-step solution.
- · Make sure to tag the question correctly.



2. Step-by-Step

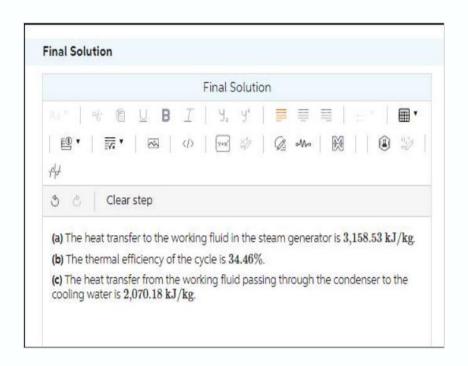
- Every solution begins with a default step, allowing you to add further steps by clicking 'Add another step' at the editor's bottom.
- Promote comprehensive student learning through step-bystep solutions.
- Enhance quality by including explanations within the steps as required.



3. Final Solution

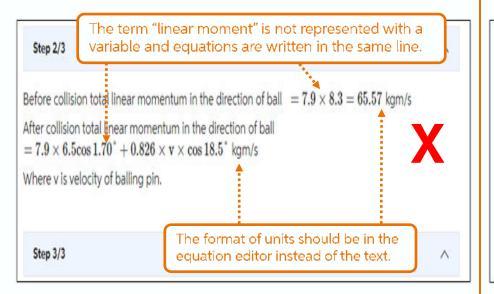
After completing the step-by-step solution, add 'Final Solution'.

- Final Solution: Provide a concise and clear summary of the solution in easy-to-understand language.
- **Referencing Content:** If the final solution includes content that's already in the steps (e.g., tables or journal entries), then a simple sentence is enough, pointing to the relevant step.
- **Preview and Submission:** Preview the completed solution by clicking 'Preview your solution' to see how it will appear to students. Once finalized, submit the solution by clicking "Submit your solution".



Solution Formatting/Alignment

Wrong Formatting/Alignment



Correct Formatting/Alignment

Calculate the total linear momentum in the direction of ball before collision.

$$\begin{aligned} P_1 &= 7.9 \times 8.3 \\ &= 65.57 \text{ kg} \cdot \text{m/s} \end{aligned}$$

The term "linear moment" is represented with a variable and units are also written in the proper format.



Write the equation for total linear momentum in the direction of ball after collision.

$$\begin{aligned} P_2 &= (7.9 \times 6.5 cos \, 1.7^\circ) + (0.826 \times v \times cos \, 18.5^\circ) \\ &= 51.32739 + 0.7833 v \end{aligned}$$

The equation is clearly written and simplified.

Chegg "Honor Code"

Experts help students with the toughest questions while maintaining the highest standards in academic work. In doing so, Experts must not participate in aiding academic dishonesty.

As an Expert, you must adhere to our "Honor Code" to ensure you can continue working with us. Any violation of our Honor Code would result in revocation of your Expert privileges.

Note: Experts should not subscribe to a student account. If found, both student and expert accounts will be terminated, and any balance payment or student subscription amount will be forfeited.

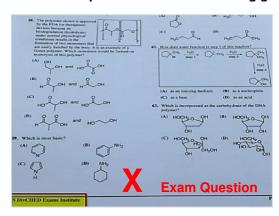
Examination/Test Questions, Activity-Based Questions

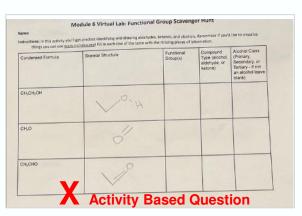
Do not solve questions that include terms such as "Final Exam," "Test," "Exam," or "Quiz" without specific dates or dates related to current and future years. If you come across such questions:

Skip them under "This question violates authoring guidelines: > Exam/Test/Quiz" as we do not support any kind of cheating/academic dishonesty.

Do not solve questions that require you to perform an activity or experiment to arrive at the final solution.

Skip them under "This question violates authoring guidelines: > Requires Lab Work"





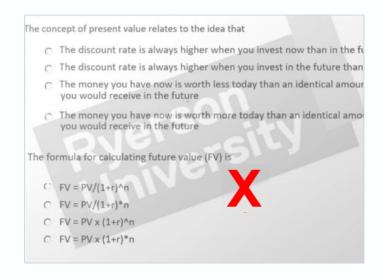
Note: Questions belonging to any previous year's examination, quiz, or test are not spammed and can be attempted.

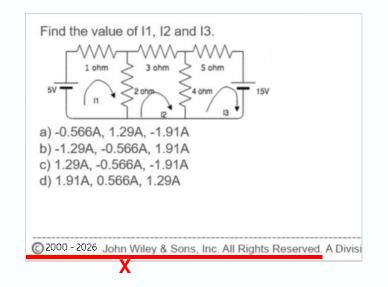
Questions with terms like "Exam Review", "Practice Test", and "Practice Exam" are not abusive and can be attempted.

Examination/Copyrighted Questions

Do not solve questions with logos/watermarks of institutions, e.g., "Ryerson University", "Exams Institute", "Div. Ched", "ACS", or "Sapling Learning", as these are examination / copyrighted questions.

You must skip these under the "This question violates authoring guidelines: > Copyright/External URL" reason.



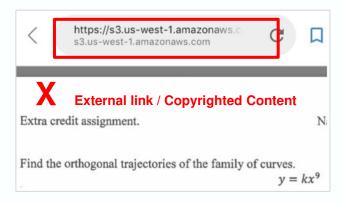


- Third-Party Links

Do not solve questions containing external links.

-You must skip such questions under the "This question violates authoring guidelines: > Copyright/External URL" reason.



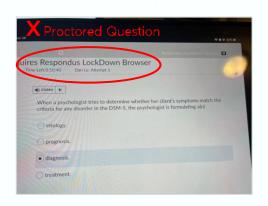


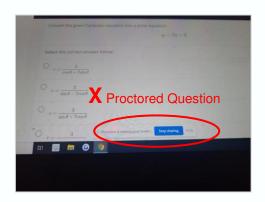
Proctored Fxam Questions

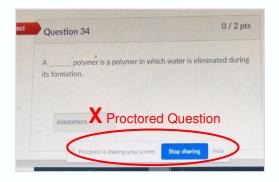
Proctored exams are timed, graded exams that a candidate takes on a computer while proctoring software identifies the candidate and supervises the candidate's computer activity by capturing the computer screen, to ensure that the exam is being taken in accordance with the academic integrity rules of the university and professor.

Do not solve questions that contain images/terms from proctoring software, such as "Proctorio is sharing your screen", "Honorlock is sharing your screen", "Requires Respondus LockDown Browser", or "ProctorU is sharing your screen".

You must skip such questions under the "This question violates authoring guidelines: > Spam" reason.







- Questions having points/marks/grades
- Opinion/ Perception-Based Questions, Essay Questions

Do not solve:

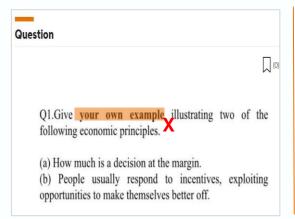
- Safe to solve (i) Questions that have points/marks/grades except for questions having a tag
- -You must skip all such questions under the "This question violates authoring quidelines: > Points/Marks/Grades" reason.

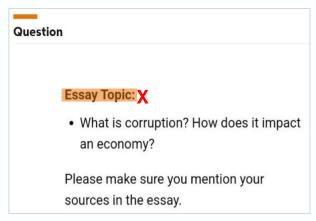
Do not solve:

- Questions that explicitly ask for your opinion or personal input.
- Questions that explicitly ask for an essay or "essay writing".
- -You must skip all such questions under the "This question violates authoring quidelines: > Spam" reason.

Directions: Read and answer each question below carefully in not less than 5 sentences. (30 points)

- 1. If given the chance to design your own walking staff, what feature would you add to make it useful on the trail? (10 points)
- 2. What are the safety tips you should consider when crossing a fast-flowing river? Provide at least 5 safety tips and briefly explain each. (10 points)
- 3. Which of the alternative rafts do you think is the safest when crossing a fast-flowing river? Explain your answer. (5 points)
- 4. Why is swimming important for survival? (5 points)





Honor Code: Plagiarism

Copying content from any source, whether fully or partially, is considered plagiarism. At Chegg, we follow a zerotolerance policy against plagiarism.

DO NOT:

- Copy/paste solutions from any third-party sources.
- Copy/paste solutions from chegg.com.
- Copy/paste screenshots or photos of any work that isn't yours.
- Provide any links to external sources / websites / cloud as part of your solution.
- Quote parts of someone else's work even while giving them credit.

Note:

If you have solved a similar question before, please take the time to review and revise your solution for every new question.

Quality Review

Quality reviews are feedback given on your solutions by our quality team so that you can improve your overall authoring quality for students' better learning experience.

Your solutions are reviewed by our quality team mainly based on 6 parameters: Relevancy, Completeness, Accuracy,

Clarity, Structure, and Voice.

To check your Quality Reviews, go to the 'My Solutions' tab.

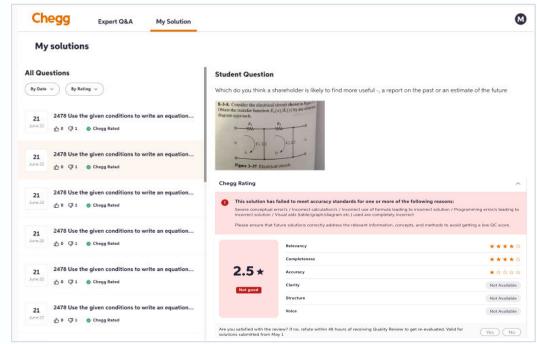
You will find:

- Chegg Rating Feedback shared by the Chegg Quality team.
- **Student Rating** Feedback shared by the students.

The badge under 'Chegg Rating' indicates that your quality review for that solution is done.

- Green means "satisfactory"
- Yellow means "neutral"
- Red means "unsatisfactory"

Please note: You will **not be paid** for solutions that receive a "Red Badge" in the quality review.



Definition of Parameters

Solutions are reviewed by our quality team mainly based on 6 parameters: Relevancy, Completeness, Accuracy, Clarity, Structure, and Voice.

Relevancy: This indicates how closely a solution aligns with the guestion asked. It evaluates whether the solution addresses the core aspects of the guestion and provides appropriate information.

Completeness: This indicates how thoroughly the solution addresses various asks in the question. It evaluates whether the solution has all essential information like calculations, diagrams, procedural steps, & explanatory statements in the solution.

Accuracy: It refers to how correct the provided solution is for the given question/s. This evaluates the correctness of the information/concept/method followed in the solution.

Clarity: Clarity refers to how easily the solution can be understood by the student. This evaluates the language complexity, readability, and redundancy of a solution.

Structure: Structure refers to how the solution is organized and presented in relation to the requirements of the question. This evaluates the necessity of steps and their effectiveness in helping the student grasp how to arrive at the solution.

Voice: This refers to the language and tone of the solution. This primarily evaluates whether a solution sounds human or overly non-human (bot-like).

Other Points to Keep in Mind

The following questions can be attempted:

Questions with

- This tag: Safe to solve (1)
- Terms like Homework/Assignment/Experiment/Lab with or without points/marks from past academic periods/years
- Terms like Exam Review/Quiz Review/Test Review
- Terms like Graded assignment/assessment with past date
- Logos of Laptops/Mobiles visible (like Dell, Apple, etc.)
- CamScanner/any other image scanner logo
- Practice/Sample + Test/Quiz/Exam mentioned
- "Spring"/"Fall" or "F" for any previous year
- "Exam/Test/Quiz" from past academic periods/years
- 10. Terms like Practice assessments and assessments from study quides

The following questions should be marked under "This question violates authoring guidelines: > (Correct Reason) ":

Questions with

- 1. Homework/Assignment/Experiment/Lab with points/marks/grades mentioned.
- Exam/Test/Quiz mentioned having current/future/no-academic periods/years.
- Points/marks/grades mentioned having current/future/non-academic periods/years.
- Graded assignment/assessment questions with due dates.
- External Website URL (even partially visible URL).
- Company Name/Logo/Copyright/External Reference to book/website.
- "Spring"/"Fall" or "F" with or without points/marks for the current/future/noacademic periods/years.
- Take Home Exam/Take Home Test/Take Home Quiz with current /future dates.
- Specific instructions to take "no outside help".
- 10. Unethical intent. e.g., Questions requiring web scraping in the solution.

Practices to Avoid

Avoid prohibited behaviors, including these areas:

- 1. Illegal: Defamatory, libelous, copyright, privacy, patent, trademark, or contract rights violations.
- 2. Violent: Abusive, harmful, harassing, threatening.
- 3. Inappropriate: Sex, indecency, bodily function, obscenities. death/trauma/grief, socially offensive topics.
- 4. Prejudiced: Bigotry, racism, xenophobia, sexism, ageist, disability, religious discrimination.
- 5. Malicious: Security threats, exploitative.
- 6. Fraudulent: Commercial activities, contests, sweepstakes. unsolicited advertising, spam.
- 7. Misappropriating: Modifying, copying, distributing, downloading, scraping, or transmitting content.

Avoid:

- Submitting solutions containing Al-generated content. Doing so would result in appropriate penalizations.
- Asking students for feedback (upvote/like/rating) in the solutions.
- Use of improper language/profanity on Chegg Q&A platform.
- Sharing/asking for personal details.
- Skipping guestions using incorrect skip reason.
- Blaming/arguing with student.
- Submitting incomplete/incorrect/direct solutions.
- Posting irrelevant comments/suggestions.
- Intentionally distributing the wrong solution.
- 10. Submitting hard to read or illegible solutions.
- 11. Posting offsite requests All interactions between students and experts must occur via Q&A platform. If students are requesting offsite help, please flag this behavior as abusive/spam.
- 12. Pasting guestions in the solution window.
- 13. Solving blank guestions.
- 14. Solving incomplete questions.

Payments

Payment for valid solutions submitted on Live Q&A during a month is processed in the following month.

Terms of our payment policy:

- You are paid only for correct solutions that conform to Q&A solution guidelines.
- You must submit your OWN PAN, AADHAAR and bank details (jointly-held bank accounts are prohibited).
- In line with Income Tax guidelines, Chegg is required to deduct applicable TDS on all payments made to Experts who have submitted their PAN card details. In such a case. you will be provided with a Form-16A mentioning the deduction.
- If payment is not processed in a particular month due to missing/incorrect bank details, they will be processed in next month's payment cycle only if the required details are provided in time.
- Any misuse of authoring privileges will lead to immediate account revocation and forfeiture of any due payments.

How to Contact Us?

In case of any query, feel free to contact us through any of the following modes:

- Visit our self-help section at https://qnasupport.cheggindia.com/portal/en/kb/ expert-support
- Submit a support ticket at https://gnasupport.cheggindia.com/portal/en/ne wticket

Thank You